

MAYOR

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CLERK

Candi L. Rowe

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Request for Proposals – Web Hosting, Network Maintenance

The Village of Antioch, (approximately 120 employees) located in western Lake County, Illinois is requesting proposals for computer systems purchases, maintenance and web hosting. Please include company experience and proposal for the following items:

- Web Hosting and Design
- On-Site Service with Microsoft Windows 2000 and XP
- Microsoft Server 2003
- Networking
- Guaranteed response time
- Availability
- Remote troubleshooting
- Virus scanning and security intrusions
- Remote office and remote access
- Back-up data procedure, data storage, retention and retrieval
- Operating System upgrades, hardware and software installation; upgrades for network and office technology
- Troubleshoot problems with appropriate vendors and maintenance of software from the application software providers
- Emergency repair service provided outside of normal working hours defined as 8:30 a.m. to 5:00 p.m. Monday through Friday, excluding Saturday, Sunday and public holidays
- Emergency 911 Center for Multi Jurisdictional Emergency response / Police and Dispatch emergency response must be within one hour on a 24 hour basis 365 days a year

Currently, the Village of Antioch building sites consist of the Village Hall complex which includes the Administration, Building, Community Development, Clerk's Office, Engineering, Finance, Human Resources, Police Dispatch and Planning & Zoning Departments. There are separate off-site locations for the Fire, Parks, Police, Public Works and Senior Services Departments.

All employees that will have access to the Police Department and 911 Center must be able to pass a criminal background check.

Please provide your information and proposal to Antioch Village Clerk Candi Rowe, 874 Main Street, Antioch, IL 60002 by close of business on **July 6, 2007**.

Should you have any questions, please contact Candi Rowe by calling 847-395-1000 x12 or by email at crowe@antioch.il.gov.

Posted on June 15, 2007